

Cannabis and industrial hemp contact information for licence holders, applicants and industry

Government of Canada contact information for people who have questions about cannabis and industrial hemp in Canada.

Find contacts by keyword

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Questions related to:	Contact
Accessing cannabis for medical purposes including personal and designation production of cannabis	cannabis@hc-sc.gc.ca
Business supports available from all levels of government	Innovation, Science and Economic Development Canada can help you find the right supports for your business Telephone (toll-free): 1-833-201-4358 TTY: 1-866-694-8389 Monday to Friday: 8:30 am to 4:30 pm, across all time zones
Canada Revenue Agency (CRA) licence and excise duty	cannabis@cra-arc.gc.ca
Cannabis Fee Order including which fees apply to you	cannabisrcf-rcf@hc-sc.gc.ca Telephone (toll-free): 1-800-815-0506
Cannabis tracking and licensing system (CTLS)	ctls-sscdl@hc-sc.gc.ca
Compliance and enforcement information including: <ul style="list-style-type: none"> recalls of cannabis promotion of cannabis reporting loss or theft of cannabis possible actions due to unpaid fees testing cannabis for cannabinoids, contaminants, dissolution and disintegration pest control products and their use on cannabis, and mandatory testing requirements formulation, production and composition requirements for cannabis products packaging and labelling for cannabis and cannabis products general information on complying with the <i>Cannabis Regulations</i> 	compliance-cannabis-conformite@hc-sc.gc.ca
General cannabis-related services and information	cannabis@hc-sc.gc.ca
General industrial hemp information and information on industrial hemp licences	hemp-chanvre@hc-sc.gc.ca
Health products containing cannabis	hpfb_cannabis_dgpsa@hc-sc.gc.ca
Importing and exporting cannabis and industrial hemp including applying for a permit	import-export-cannabis-importation-exportation@hc-sc.gc.ca
Indigenous-affiliated applicants for cultivation, processing and sale for medical purposes licences: Licensing process and cannabis-related resources	navigator-navigateur@hc-sc.gc.ca
Information on how to pay your fees and administrative monetary penalties	ar-cr@hc-sc.gc.ca
Information on: <ul style="list-style-type: none"> transactional fees for: <ul style="list-style-type: none"> licence applications import or export permits security clearance applications annual regulatory fees medical exemption requests statements of cannabis revenue requirements 	criu-cannabis-ufrc@hc-sc.gc.ca
Information on: <ul style="list-style-type: none"> all adverse reaction reporting preparation and maintenance of adverse reaction annual summary reports for licence holders 	cannabis_oss-cannabis_bss@hc-sc.gc.ca
Information on: <ul style="list-style-type: none"> preventive control plans good production practices for cannabis publication of non-compliant inspection reports 	inspectionscannabisinspections@hc-sc.gc.ca
Information on: <ul style="list-style-type: none"> the licensing process your licence application changes to your licence reporting on key investors physical security measures the sale and distribution of cannabis and hemp organizational security plans and their requirements the types of licences issued under the <i>Cannabis Act</i> and its regulations 	For cultivation, processing and sale for medical purposes licences: licensing-cannabis-licences@hc-sc.gc.ca For research, analytical testing and cannabis drug licences: sp-licensing-cannabis-licences-sp@hc-sc.gc.ca
Inspections of federally licensed cannabis facilities in Central Canada (Nunavut and Ontario)	cannabisinspectioncentral-inspectioncannabiscentrale@hc-sc.gc.ca
Inspections of federally licensed cannabis facilities in Eastern Canada, including: <ul style="list-style-type: none"> Québec Nova Scotia New Brunswick Prince Edward Island Newfoundland and Labrador 	cannabisinspectioneast-inspectioncannabisest@hc-sc.gc.ca
Inspections of federally licensed cannabis facilities in Western Canada, including: <ul style="list-style-type: none"> Yukon Alberta Manitoba Saskatchewan British Columbia Northwest Territories 	cannabisinspectionwest-inspectioncannabisalouest@hc-sc.gc.ca
Notice of new cannabis products	notice-cannabis-avis@hc-sc.gc.ca
Outreach, engagement and collaboration with First nations, Inuit and Métis regarding cannabis legalization and regulations	cannabis@hc-sc.gc.ca Use subject line "Attention: Indigenous Affairs"
Reporting requirements related to: <ul style="list-style-type: none"> promotions monthly cannabis inventory for licence holders and retailers 	ctls-bj-sscdl-ie@hc-sc.gc.ca
Security clearances under the <i>Cannabis Act</i> and specific security clearance applications for individuals	security-cannabis-securite@hc-sc.gc.ca
Supports for Black-led business organizations	ic.bep-pecn.ic@canada.ca

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